



ABC Virginia Specific Arbitration Items

Updated: 08/12/2015

1. All PSI's are valid until the following Tuesday at 5pm after your purchase. Please read the Arbitration Policies and rules to ensure you understand PSI related issues. Any mechanical related issues or questions must be addressed with the Arbitration Department within the time frame PSI. Once you have received valid approval to return the vehicle, certified Auction personnel will inspect vehicle based on Buyer's findings. Should buyer not return vehicle within the allotted time frame, the buyer will retain ownership unless otherwise approved through the Arbitration Department.

2. If Auction certified personnel confirms any reported problem ABC VA can either choose to repair the issues or void the transaction within an agreed upon time period between buyer and auction. If the auction is unable to determine the reported issues from the buyer the auction will choose to send the vehicle out for an unbiased 3rd party inspection performed by the OEM of the vehicle. Buyer is not responsible for transportation or inspection costs should the vehicle have said reported issues however if there are no issues surrounding the said issues, the buyer will assume both transportation and inspection costs.

3. ABC VA will not perform any PSI's on the following vehicles:

- Mercedes Benz
- BMW
- Land Rover
- Jaguar
- Bentley
- Porsche
- Ferrari
- Other highline vehicles determined by auction management

4. Any and all inoperable, towed, or vehicles sold on video screen are sold 100% "AS-IS" "WHERE-IS" and are not subject to any arbitration excluding title related issues.

5. Any and all PSI related issues, questions, and items centering around the PSI must be communicated directly to the Arbitration Department to ensure ABC VA resolves any discrepancies with transaction.

6. Any transaction sold at ABC VA for less than \$2499 or over 150,000 miles automatically is sold "AS-IS" with no exceptions. There is no PSI permitted on these transactions.

7. Any diesel powered vehicles are not eligible for PSI however all properly sold diesel vehicles can be sold Green light and can be arbitrated on sale day only through the arbitration department.

8. The following must be sold AS-IS through ABC VA:

- Tow trucks
- Motorcycles
- Boats
- Trailers
- ATV's
- Kit Cars
- Off Road Vehicles
- Yellow Iron or Equipment
- Farm Machinery